

Illinois River Valley Special Recreation Association Satisfaction Survey

We want to be sure we are doing everything we can to serve you. Please take a few minutes to fill out this confidential survey to let us know how we are doing and what we can do better.

	Friend	Seasonal Brochure	Flier	Marquee	Newspaper Press Releas	
How did you hear about IRVSRA? Please check all that apply.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0
	Exceller	nt Good	N	o Opinion	Poor	Very Poor
What was your opinion about IRVSRA before your program participation?	\bigcirc	0		0	0	\bigcirc
3. What is your opinion about IRVSRA after your program participation?	\bigcirc	\bigcirc		\bigcirc	\bigcirc	\bigcirc
4. How would you rate fees/reasonable payment options?	\bigcirc	\bigcirc		\bigcirc	\bigcirc	\bigcirc
5. In which program did you participate?						
6. How much did your participant enjoy the program?	\bigcirc	\bigcirc		\bigcirc	\bigcirc	\bigcirc
7. How likely is it that you will recommend this program to a friend?	\bigcirc	0		\bigcirc	\bigcirc	\bigcirc
8. Rate the quality of instruction.	Excelle	nt Good	d N	lo Opinion	Poor	Very Poor
8 A. Was the Instructor knowledgeable of the subject?	\bigcirc	\circ	1	\bigcirc	\bigcirc	\bigcirc
8 B. Was the instructor creative, using intelligent planning and varied activities?	\bigcirc	\circ)	\bigcirc	\bigcirc	\bigcirc
8 C. Did the instructor show patience with your Participant?	\bigcirc	\bigcirc)	\bigcirc	\bigcirc	\bigcirc
8 D. Was the Instructor punctual, reliable and responsible?	\bigcirc	\bigcirc		\bigcirc	\bigcirc	\bigcirc
8 E. Do you feel proper safety precautions were taken?	\bigcirc	\bigcirc)	\bigcirc	\bigcirc	\bigcirc
 Use 1 – 3 words to describe your impression of IRVSRA. 						
10. Comments:						
11. Name/Contact information (optional)						

Please use the space on the back if needed for additional comments.

You can fax this form to (309)347-3970; mail it to Attn: IRVSRA 250 Red Bud Dr., Pekin, IL 61554; or drop it off at the Pekin Park District Recreation Department located at 250 Red Bud Memorial Drive, Pekin, Ilinois.